



Consolidated Technology Services • WA

Service Announcement

March 26th, 2015

TO: CTS Messaging Shared Services Email Customers
FROM: Lance Calisch, Messaging: Shared Services Email
SUBJECT: New Outlook Web App (OWA) Login Page

BACKGROUND:

CTS will be moving to a new secure web gateway solution on April 26th, 2015. As a result, you will notice some changes to the OWA login page when you visit <https://mobile.wa.gov>

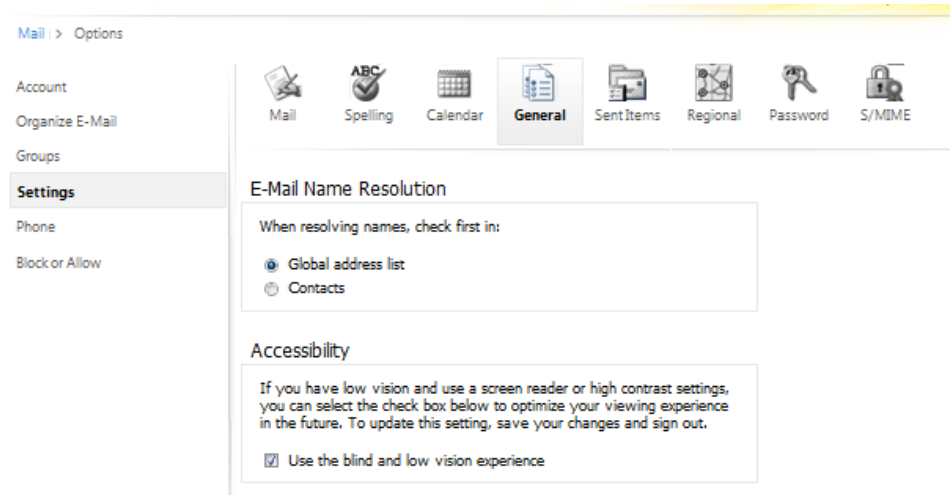
Below are screenshots of the current and new OWA login pages:

Current:

New Page:

In addition to the new login page, there will be a single checkbox instead of two radio buttons.

1. On the current login page, you can select the option of either a public or private computer. The new login page, allows you to select "Private computer" which will set a timeout of 8 hours. This checkbox is unchecked by default and is set to automatically log you off after 30 minutes of inactivity. You should always log off and close all browser windows when you are finished using OWA.
2. Users will no longer have the option of choosing "Use Outlook Web App Light". This option provided the ability to use the light version of OWA for the current session in cases where poor bandwidth created difficulty using the full featured OWA. This setting did not persist and was only for the current session. If you have already chosen "Use the blind and low vision experience" in OWA options as shown below, this setting will continue to persistently give you the light version of OWA.

**WHEN:**

This change is scheduled for **Sunday, April 26th, 2015 at 15:00.**

REASON FOR CHANGE:

CTS is moving edge gateway services from old infrastructure in OB-2 to the new State Data Center.

CUSTOMERS AFFECTED:

Customers that utilize Outlook Web App (OWA) and ActiveSync have also received a Technical Bulletin (10.6.1.33) regarding this change.

CTS Contacts: For questions or comments, please contact Lance Calisch, 360-407-8914, lance.calisch@cts.wa.gov, or the CTS Service Desk, 360-753-2454 or 888-241-7597 or servicedesk@cts.wa.gov.